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Media Release

WELLSGRAY RECRUITMENT PTY LTD TREATS CLIENTS THE BEST IN MELBOURNE

Wellsgray Recruitment Pty Ltd in Melbourne has won the 2004 Australian Achiever Award for Melbourne's Employment, Training & Consultancy Services category.

Now in a seventh year, the Australian Achiever Awards are an independent, unbiased award system based on assessment ratings from a businesses' own customers - an indication of a well run business where satisfied customers are a sign that a business is healthy and worthy of praise.

The award system focuses on seven criteria, each scored separately, namely: Time Related Service, Addressing Client Needs, Care and Attention, Value, Attitude, Communication and Overall Perception. The criteria are rated individually in percentage terms and the final score is an amalgam of these. Anything above 80% overall is regarded as exceptional and reflects outstanding customer service. A list of over 3000 businesses who have achieved this standard can be viewed at www.achiever.com.au

Wellsgray Recruitment Pty Ltd achieved a **99.15%** overall score for Customer Service and Relations, topping all other Melbourne Employment, Training & Consultancy Services businesses. The 2004 Australian Achiever Award proves Wellsgray Recruitment Pty Ltd delivers on the promise of customer satisfaction.

Established in Melbourne's CBD in 1998 by Caroline Gray and Jill Wells, Wellsgray now operates with a team of seven. The boutique agency specialises in office support recruitment. The vision is to provide "Service based on one word: Quality", which emphasises the personalised, quality service to both clients and candidates alike.

Some of the comments Australian Achiever received from Wellsgray Recruitment Pty Ltd customers were:

"They have grown successfully over the years. They provide quality service and the quality of their candidates is very high."

"Their service is outstanding. They are very dedicated and committed people. Professional and well presented staff. Good quality candidates. We will always deal with them. They understand you."

"They are extremely helpful and always friendly and polite. Up front and honest. Always provide excellent service."

ENDS: For more information, go to www.achiever.com.au or contact Geoff Harwood at Australian Achiever on 03 8503 7763 or call Jill Wells at Wellsgray Recruitment Pty Ltd on 9600 1088.